



OREGON GYMNASTICS ACADEMY

FREQUENTLY ASKED QUESTIONS

Q: When will I have access to the party room to begin setting up?

A: Due to our back-to-back party schedule, you will gain access to the party room no more than 15 minutes before your party is scheduled to begin. At that time, your party coaches will be available to help you set up.

Q: What kinds of activities will participants take part in?

A: Each party starts with an age-appropriate warm up game and stretching. After that, the children will break into groups and rotate through stations around the gym. Rotations may include trampolines, bounce house, foam pit, long trampolines or obstacle course.

Q: Can parents participate in the party activities?

A: Unfortunately, our insurance does not allow parents to participate in birthday party activities. However, children who require assistance in order to safely participate and stay with the group, are able to accompany their child onto the floor. In these cases, parents are not allowed to be on any equipment and must stay with the group at all times.

Q: I am expecting guests under the age of 3. Can they participate?

A: OGA parties are best suited for children 3 and older. If you anticipate having children outside this age range, please contact the Party Coordinator to discuss possible accommodations.

Q: Can we take pictures?

A: Yes! One parent is permitted to be on the floor during activities in order to take pictures. In addition, we are more than happy to stage a group photo at the end of play time. **Please note: For the safety of our athletes and coaches, no flash photography is allowed in the gym.**

Q: Does the activity portion of the party include any open play time in the gym?

A: Not typically. During parties, there are typically private lessons or team practices happening and it's challenging to block off an entire space in the gym. If you'd like to do open play please contact the party coordinator to see if it's a possibility for your time/ date.

Q: Does my \$75 deposit go towards the balance of my party?

A: Yes

Q: Is my deposit refundable?

A: The \$75 deposit is non-refundable and non-transferrable to other OGA programs. In the event that you need to cancel, OGA will provide a credit towards a future party valid for one year from the original date of your party.

Q: When is the remaining balance due?

A: You will pay your remaining balance when you check in the day of your party.



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Q: Does the birthday child and their siblings count towards the total number of participants?

A: Yes. Any child participating in gym activities counts towards your total number of participants. Siblings or guests not participating in the gymnastics activities do not need to be counted in this number.

Q: What happens if my total number of participants the day of exceeds my party package size?

A: Since our parties are staffed based on the guest count you provide, it's important to give an accurate number so that we don't go over ratio. You will automatically be bumped into the next party size package should you have a significant number of extra guests and a late charge may occur.

Q: My child and/or party guests have special needs. Would an OGA party be appropriate for us?

A: Absolutely! OGA is proud to serve students of varying needs and abilities and we're always happy to make reasonable accommodations for guests with special needs. Please contact our Party Coordinator directly to book a party that will accommodate the needs of your child and/or guests.

Q: Can you accommodate special party themes or other similar requests?

A: Party themes are fun! We will do everything we can, within reason, to accommodate your theme and party-related special requests, so long as they do not conflict with our regular party structure nor present a safety hazard. Please contact our Party Coordinator for more information.

Q: I need to cancel my party. What do I do?

A: Please contact the gym as soon as possible. While your deposit is non-refundable, we are happy to reschedule your party.